Duraklick

Warranty certificate

On all Duraklick mounting systems supplied by us you will receive

20 years durability guarantee on all parts.

If damage occurs during normal use and despite proper installation and handling, we will immediately replace the affected component within the warranty period.

The obligation to provide warranty service does not apply if the damage occurred in connection with exceptional stress (e.g. storm damage, exposure to instability of the substrate, special chemical or biological effects), unless it can be proven that the damage was not caused by this, but was essentially caused by a material or design defect. The installation and handling shall be governed by the technical the technical product descriptions and installation instructions supplied by us for the respective products, the legally prescribed or or generally accepted standards and principles of construction principles of construction as well as, if applicable, the plans, structural analyses and instructions prepared by us individually for the customer shall have priority.

The warranty is limited to the subsequent delivery of defective parts upon notification of the damage within the warranty period. Any statutory warranty or liability claims shall remain unaffected.

Insofar as a possible shorter service life is expressly stated for certain components in general or for a certain type of use, or replacement within a shorter period is provided for within the framework of plans individually drawn up by us, the warranty period shall be limited to this service life or period.

If the damage is covered by an insurance policy against storms and similar events (elementary insurance) or can be can usually be covered, there are no claims.

This warranty only substantiates claims by our contractual partner, through whom all warranty claims are to be processed. Claims may only be asserted by third parties if we agree to this. In all other respects, our General Terms and Conditions shall apply in their currently valid version.

For more information, please visit www.soltop-energie.ch & www.soltop-energie.eu

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